

Town of Lake Cowichan Property Tax Newsletter



Tax payments must be received at the Town Office by 4:30 p.m. on July 2, 2020. Online payments require more processing time. Pay early to avoid a 10% penalty.

If you are eligible for the Homeowner Grant, the completed grant application (the bottom portion of your tax notice) must be submitted to the Town Office no later than the due date. If a mortgage company pays your taxes, you are still responsible for completing the homeowner grant application.

Payment options:

1. Mail your cheque and/or homeowner grant application to the Town Office. Ensure your payment is received before 4:30 p.m. on July 2, 2020. The post-mark date is not accepted as proof of payment date.
2. Pay your tax or utility payments through telephone or online banking. Pay early (generally three to eight business days) to allow for bank processing times.
TIP: Problems with online payment: add 2 or 3 zeros in front of your roll number.
3. Tax and utility payments can be made by cheque and dropped through the mail slot at the Town Office. We also accept post-dated cheques made payable for the due date.
4. Cash payments are discouraged. Any cash overpayments will only be credited to your account in full.

Municipal Office Procedures during the COVID-19 Pandemic

- The Municipal Office (currently closed to the public) will re-open once appropriate precautions are in place to protect the staff and public. We anticipate opening in mid-June.
- When the office re-opens only one member of the public will be allowed into the office at a time to make tax and/or utility payments. Please respect social distancing requirements that will be set out in the parking lot and at the office. Designated "Seniors Hours" will be from 8:30-9:30 am. Thank-you for your co operation and patience.



Add your email to the contact list for notifications from the Town by completing the form available on our website (under services and application forms)

Due to the Covid-19 Pandemic the Town Office and Public Works Yard are closed to the public.





The Bears are Back



Keep organic and garbage cans behind closed doors and not in back yards or in alley ways where bears can get at them. Garbage cans cannot be placed at curbside before 7 a.m. on the morning of your scheduled pick-up day for the months of July and August.

Property Tax Deferment

New for 2020 the tax deferment applications must be submitted online through eTaxBC. Paper forms will **no** longer be accepted or available at the Town Office.

New applications for property tax deferment must be made by July 2, 2020 to avoid penalty.

Information on property tax deferment is available on the Provincial website at: www.gov.bc.ca/propertytaxdeferment. Telephone enquiries: 250-387-0555 Email: TaxDeferment@gov.bc.ca

Contact Us

Municipal Office
39 South Shore Road
Phone 250-749-6681
Fax 250-749-3900
Office hours 8:30 – 4:30pm

Public Works
7 Grossleg Way
Phone 250-749-6244
Fax 250-749-6686
Office hours 8:00 – 4:30pm
Summer hours 7:00-3:30pm
(July and August)

After hours Emergency Only
250-715-9730

BC Assessment website:
www.bcassessment.ca
or call 1-866-825-8322

A reminder that **Burning is Prohibited** in Lake Cowichan.



New to Town

To avoid missing notices please ensure the Town Office has your correct box number (mailing address). We are not advised from Canada Post. This will ensure you receive Utility and Tax Notices.

Please leash and clean up after your pet.



Watering Guidelines



	STAGE 1	STAGE 2	STAGE 3
Effective Date	May 1 to Oct. 31	As required	As required
Sprinkling Times	7:00am - 9:00am OR 7:00pm - 9:00pm	7:00am - 9:00am OR 7:00pm - 9:00pm	NOT PERMITTED SPRINKLING BAN
Even Numbered Houses	Even days	Wednesday & Saturday	
Odd Numbered Houses	Odd days	Thursday & Sunday	
Watering New Lawn	Same as above unless Sprinkling Permit is obtained	NO PERMITS ISSUED	NO PERMITS ISSUED

Watering restrictions are in effect for Lake Cowichan. For more information refer to the Town's website under Public Works and Engineering Services.

- Weeper hoses are included as micro irrigation for watering trees, shrubs and gardens. Soaker hoses are not considered micro-irrigation.
- Washing of driveways, houses or sidewalks is only permitted under Stage 2 or 3 restrictions for the preparation of applying paints, preservatives or for pouring concrete.